

Turbos:

Weavertown Diesel has a **3 YEAR WARRANTY** on its Turbos past the date of delivery.

Our #1 goal is to provide you with a Turbo that will last way beyond the life of your truck. But everything is man made and prone to failure.

The components used in our turbos have met specific fitment, performance and functionality standards that we believe offer a perfect blend between quality and value. In the event that one of these turbos does not uphold these standards it may be subject to warranty.

Examples of Coverage

- Incorrectly Assembled Turbo
- New Products Subject to Manufacturer Warranty (Electronis etc...)

What IS NOT Covered

- Driver Abuse of Product or Neglect
- Installation Errors or Damage
- Incorrect Application Use
- Used or Customer Provided Parts
- Items with No Proof of Purchase
- Labor, Towing, Rental or Any Other Related Incurred Expenses (Unless Approved)
- Failures as a result of Excessive RPM, Coolant Temperature or Oil Contamination
- Product Not Meeting Your Expectations vs Budget

NOTE: Many of the things listed above are preventable. Turbo failures are often a secondary outcome to a root problem that must be corrected. Warranting an Turbo and not solving the root cause will not benefit either party.

Warranty Terms Acknowledgement

Print

Name: _____ Signature _____ Date _____

Turbo Warranty Process

Failures or suspected performance concerns must be reported to Weavertown Diesel via email at weavertowndiesel@gmail.com

BEFORE any corrective work is performed. Please have your order number or proof of purchase accessible. Depending on the concern, pictures or video evidence may be required for claim investigation. This media must be sent to weavertowndiesel@gmail.com .

In rare cases turbos will need to be sent in for further examination prior to warranty consideration. The corrective process for any repair must be approved by *Weavertown Diesel*. A written and signed estimate will be required before approval. Reimbursements are paid directly to the entity providing service. In the event parts are deemed defective , *Weavertown Diesel* will provide a like kind replacement or reimbursement for the value of the part at the jobber price *Weavertown Diesel* pays. Warranty labor will be paid based on published warranty book time at a rate of \$85/hr. Warranty does not mean unconditional replacement. Warranty coverage comes in many forms and may result in compromises being made by both parties.

Our goal is to provide the consumer a professional solution in a timely manner. This warranty statement is designed to be a guide. Any and all warranty decisions require personalized attention and may not fall subject to the literature above. Changes to this policy can occur at any time. All warranty decisions are final.

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