

### **Transmissions:**

Weavertown Diesel has a **3 YEAR WARRANTY** on its Transmissions past the date of delivery.

**Our #1 goal** is to provide you with a Transmission that will last way beyond the life of your truck. But everything is man made and prone to failure.

The components used in our transmissions have met specific fitment, performance and functionality standards that we believe offer a perfect blend between quality and value. In the event that one of these components does not uphold these standards it may be subject to warranty.

### **Examples of Coverage**

- Oil Leak of components of the pre-assembled transmission
- Incorrectly Assembled SubComponent or Component Group
- New Products Subject to Manufacturer Warranty (electronics and torque converter)

### **What IS NOT Covered**

- Driver Abuse of Product or Neglect
- Installation Errors or Damage
- Incorrect Application Use
  - Items with No Proof of Purchase
- Labor, Towing, Rental or Any Other Related Incurred Expenses (Unless Approved)
- Product Not Meeting Your Expectations vs Budget

This warranty shall not apply to any products damaged due to low fluid conditions or blocked/clogged transmission coolers. Weavertown Diesel will not warranty broken, sheared, or fractured shafts and/or drums; or any damage associated with broken shafts or drums unless it is determined by Weavertown Diesel that the part failure was a result of a manufacture defect.

NOTE: Many of the things listed above are preventable. Warranty Terms Acknowledgement

Print

Name: \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

## Transmission Warranty Process

Failures or suspected performance concerns must be reported to Weavertown Diesel via email at [weavertowndiesel@gmail.com](mailto:weavertowndiesel@gmail.com)

BEFORE any corrective work is performed. Please have your order number or proof of purchase accessible. Depending on the concern, pictures or video evidence may be required for claim investigation. This media must be sent to [weavertowndiesel@gmail.com](mailto:weavertowndiesel@gmail.com). In rare cases transmissions will need to be sent in for further examination prior to warranty consideration. The corrective process for any repair must be approved by *Weavertown Diesel*. A written and signed estimate will be required before approval. Reimbursements are paid directly to the entity providing service. In the event parts are deemed defective, *Weavertown Diesel* will provide a like kind replacement or reimbursement for the value of the part at the jobber price *Weavertown Diesel* pays. Warranty labor will be paid based on published warranty book time at a rate of \$85/hr. Warranty does not mean unconditional replacement. Warranty coverage comes in many forms and may result in compromises being made by both parties.

***Our goal*** is to provide the consumer a professional solution in a timely manner. This warranty statement is designed to be a guide. Any and all warranty decisions require personalized attention and may not fall subject to the literature above. Changes to this policy can occur at any time. All warranty decisions are final.

Warranty Terms Acknowledgement

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Name: \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_